

UIL Online Rule Compliance Program FAQs for COACH

Q: Is this the same system as previous years?

A: No! This is a completely new system. The previous Gateway system is being phased out and will no longer be utilized for the RCP.

Q: Do I need my UT EID from last year?

A: No. You will no longer need a UT EID to take RCP courses.

Q: Can I use my same password and login name from previous years?

A: No. This is a completely new system. Previous passwords and user names are not valid. Everyone must self-register in the new system to gain access to RCP.

Q: I feel like my registration didn't work, I'm going to register again to make sure.

A: Don't do that. If you have already registered, do not fill out the self registration form again. This will create multiple entries for you and mess up the registration.

Q: I registered as a coach, now what?

A: Once you register, you will receive a confirmation email PENDING approval. Your ISD Athletic Director or Campus Coordinator must approve you BEFORE you can log in. Once your registration has been approved, you will receive a temporary password emailed to you.

Q: I got my temporary password, what do I do with it?

A: Copy and paste the entire password and sign into the UIL Online system with the email address you used to create the account. DO NOT go to "forgot password". You must 'SIGN IN' with the temporary password and the system will prompt you to change your password as soon as you log in.

Q: My AD said they approved me but I never got my temporary password.

A: Check your JUNK or SPAM folders. Please add uilstaff@uil-texas.net into your address book so emails from the system will not go into spam or junk folders. Your AD can re-send the temporary password by approving you again.

Q: My campus coordinator is not listed as the approver for me, it's someone else at a different school, what should I do?

A: Any athletic administrator can approve any coach in the system. Your campus coordinator can still approve you even though they are not listed as your approver.

Q: I have an error that needs to be fixed. (Example: registered at the wrong campus or registered for the wrong access level)

A: To fix errors, please email athletics@uiltexas.org with your name, campus and ISD and what information needs to be fixed in your account.

****The password and username are BOTH CASE SENSITIVE****