

## UIL Online Rule Compliance Program FAQs

Q: Is this the same system as previous years?

A: No! This is a completely new system. The previous Gateway system that has been used no longer exists.

Q: Do I need my UT EID from last year?

A: No. You will no longer need a UT EID to take RCP courses.

Q: Can I use my same password and log in name from previous years?

A: No. This is a completely new system. Previous passwords and user names are not valid. Everyone must self-register in the new system to gain access to RCP.

Q: I registered but can't log in.

A: To complete registration, you must use the temporary password emailed to you to log in for the first time. Check your JUNK or SPAM folders to make sure it didn't go there. Once you log in for the first time with the temporary password, it will prompt you to change your password to something you choose.

Q: I'm in! How do I approve my coaches?

To approve coaches:

- > log into your account,
- > click on self registration approvals on the left side
- > for those pending request, click the blue "APPROVE OR DENY" button
- > you MUST do both actions below:
  - click 'yes' on line 3
  - change the reason to 'approved' on line 4
- > click submit request

You can re-send approval emails to people who have lost their initial temporary password by approving them again.

To fix errors, please email [athletics@uiltexas.org](mailto:athletics@uiltexas.org) with your name, campus and ISD and what information needs to be fixed in your account.