Judges: Having Trouble Finding Your Ballot on SpeechWire?

(1) Are you on the LIVE! SpeechWire website (https://live.speechwire.com) instead of the normal SpeechWire website (https://speechwire.com)?

If you are assigned a ballot, you will **NOT** be able to access that ballot by going to "Your Account" on the SpeechWire website. Instead you need to go to https://live.speechwire.com, and log in through that portal. **This is the number one reason why people can't find their ballots**.

(2) Have you logged out and logged back in to your LIVE! SpeechWire account?

This may sound silly, but often logging out and logging back in makes the ballot appear on your account. Thus, if you have gone to https://live.speechwire.com and still don't see a ballot, log out and log back in. Similarly, if you are logged into https://live.speechwire.com and the ballot won't appear after refreshing your browser, try logging out and then logging back in.

(3) Do you have two SpeechWire accounts? Are you accidentally logged into the wrong one?

If you are sure that you're on the LIVE! website, and you've logged out and logged back in to the LIVE! website, then the problem is probably with your log-in credentials.

(3a) Do you have multiple email addresses and/or SpeechWire accounts? The most common issue with credentials is that a person has two or more email accounts (e.g., a school account and a personal account) and is logged in to the wrong account. So, if one account isn't showing a ballot, try another account. **This can be especially confusing because you could be receiving tournament notifications via one email account while another email account is the one associated with your judging obligation.** This frequently happens when a UIL Coordinator or administrator lists an email address on the UIL Judging Form that is not the email address you frequently use.

(3b) Are these steps not working? If none of the previous solutions have worked, the mistake might be in SpeechWire itself, which will require a tournament official to change.

The email that UIL State Tab Room associates with your SpeechWire account is whatever email you provided when filling out the UIL Judging Form. That email address may be the wrong address, it may have an error in it, or it could have been entered into SpeechWire incorrectly.

A tab room official can verify that we have the correct email address and fix the issue.